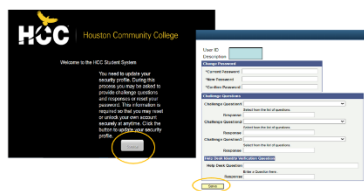




How to log in to your HCC Student Sign In account for the first time.

Go to: www.hccs.edu → Click on **MyEagle Student Sign-In** (top right of page), or www.myeagle.hccs.edu



- Click on **Student Sign In**
- Click on “**First Time or Forgot My User ID**” or “**Reset My Password**”
- Enter Social Security Number (SS#) or Assigned P# (if SS# not used and located in acceptance letter emailed to you from HCC) and full date of birth
- Your username (W ID#) and initial password should appear. Return to **Student Sign In** and sign in.
- You will be prompt to create a new password and fill in your *challenge/ security* and *Help Desk* questions. (If not, see Profile tile below)
 - * Password must be a minimum of 8 characters and contain at least one capital letter, one lower case letter, one number, and a special character.

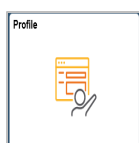
If your password does not appear, or need further assistance, **Call IT Help Desk: 713.718.8800**, option 2, and they can assist with resetting your password. You will need to know your SS#, or P#.



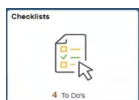
Student Homepage

Once signed in, the first page/ main page is your “*Student Homepage*.”

Below are a few important tiles, with a short description and/ or instructions.



Profile: If you were not prompt to create a new password/ challenge questions, proceed to your Profile tile and click **My System Profile**. Change/ update *security and Help Desk* questions in [Change or set up forgotten password help](#) link and create new/ change password in [Change password](#).



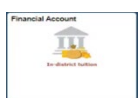
Checklists: Please complete the online New Student Orientation, Title IX, Campus Carry Training, and Financial Responsibility, prior to enrollment period.



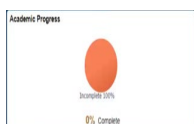
Eagle Resources: Here you can find a **Checklist Completion Video** under *Student Homepage Tutorials*, to help assist you complete the requested checklist items.



Manage Classes: Verify your class enrollment and schedule here. All class registration must be pre-approved by your HCC High School Liaison.



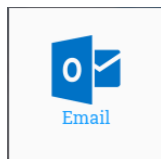
Financial Account: Residency Status (In/ out District), Student Account by Term (class schedule/ fee receipt), Make payments. If residency is not **In-district**, please notify HCC High School Liaison.



Academic Progress: Program of study, degree/ certificate progress, Expected Graduation Term, Apply for Graduation.

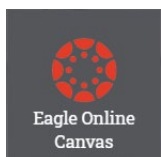


Other resources within HCC MyEagle



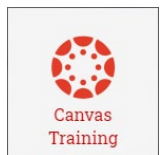
Student Email is created within 24 hours after enrolling into your first college class.

- * Log in is your W# followed by @student.hccs.edu: example, W123456789@student.hccs.edu
- * Password is the password you created for your *Student Sign-In* account. (If you just changed password, allow 30-60 minutes for all accounts to sync.) If it does not work, see **Change Password** tile below.

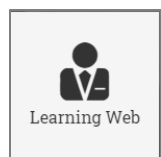


Eagle Online Canvas learning platform is used for all online classes and classes with online components. Log in is the same as your *Student Email*, see above log in and password information.

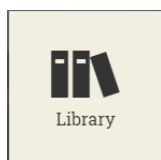
- * **Inclusive Access Textbook** (eBooks) assigned courses are accessible to students on the first day of class. First Day Student Experience Demo: <https://vimeo.com/312120444>. Browser Compatibility: tinyurl.com/FD-SystemRequirements. For general questions: 844.932.6657, bookstorecustomercare@bncollege.com, or www.customercare.bncollege.com.



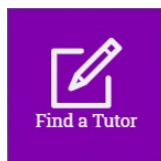
Canvas Training: Here you can find instruction guides and videos to assist you with the logging in process, navigating, posting/ uploading assignments, system requirements, enable popup blockers, ect...



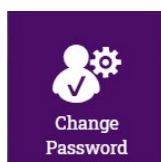
Learning Web: Here you can find your instructors syllabus and contact information and other resources the instructor posts, prior to the start of the semesters.



Library: As an HCC student you have full access to research and learning resources through the HCC Libraries system.



Find a Tutor: Tutoring services are FREE for all HCC classes; this includes HCC Dual Credit classes. Tutoring services can be accessed either online or in-person. Additional Tutoring Services: <https://www.hccs.edu/resources-for/current-students/tutoring/>



Change Password: If you have forgotten your password or logged out of your account, you can reset account here. Your security questions must be set, see first page *Student Homepage's Profile* tile instructions for setup.

IT Help Desk (password issues): 713.718.8800, option 2

Canvas Tech Support: 713.718.5275, option 3, or

IT Email: customer.support@hccs.edu (student must use HCC Student Email)

Student Handbook: www.hccs.edu/studenthandbook **Official Course Catalog:** www.hccs.edu/catalog